

AMENDMENTS TO THE CLAIMS

This Listing of Claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

1. (Previously Presented) A method for providing a secure response to a first party, comprising the steps of:

receiving a first submission from the first party over a communications network, wherein the first submission is directed to a second party and includes an identifier associated with the first submission, and wherein the first party is not authenticated or registered with the second party;

receiving a response to the first submission from the second party;

storing the response for later retrieval by the first party or the second party;

sending a notification to the first party, wherein the notification provides information for securely accessing the response;

receiving a second submission from the first party wherein the second submission comprises information for correlation to the identifier provided in the first submission;

authenticating the first party; and

permitting the first party to securely access the response from the second party.

2. (Original) The method of claim 1 wherein the communications network is the Internet.

3. (Original) The method of claim 1 wherein the identifier is a password.

4. (Original) The method of claim 3 wherein the identifier further comprises a user name.

5. (Original) The method of claim 4 wherein the user name is an email address.
6. (Original) The method of claim 1 wherein the first party is a user at a client system.
7. (Original) The method of claim 6 wherein the user is a prospect.
8. (Original) The method of claim 1 wherein the first party pre-registered with the second party prior to the submission by the first party.
9. (Original) The method of claim 1 wherein the submission from the first party is forms-based.
10. (Original) The method of claim 1 wherein the submission from the first party contains private information about the first party.
11. (Original) The method of claim 1 wherein the submission from the first party is received through a secure system.
12. (Original) The method of claim 1 wherein the second party includes a customer service representative.
13. (Original) The method of claim 1 wherein the response to the submission contains private information about the first party.

14. (Original) The method of claim 1 wherein the notification is an unsecured email notification.
15. (Original) The method of claim 14 wherein if the notification is bounced, the first submission is located and marked to indicate that the notification was bounced.
16. (Previously Amended) The method of claim 1 wherein the information for securely accessing the response comprises a secure Hypertext Transfer Protocol link to an authentication page.
17. (Original) The method of claim 1 further comprising the step of:
recording the attempts to access the response.
18. (Original) The method of claim 1 further comprising the step of:
preventing access to the response after a predetermined time period.
19. (Original) The method of claim 1 further comprising the step of:
preventing access to the response after a predetermined number of failed attempts.
20. - 40. (Cancelled)